



Citrix Voice Office Application Suite

TURNING IP INTO INCREASED PRODUCTIVITY

Citrix® Voice Office application suite delivers the benefit of IP Telephony to users by providing practical, converged voice and data applications. Voice Office applications are pre-packaged, meaning no integration work whatsoever, and help increase user productivity, simplify user interaction, reduce user training, and enhance organizational communications.

This innovative access solution complements the Citrix portfolio of products and services by extending on-demand access to both voice and data across virtually any screen size, device type and location. The Voice Office suite of applications includes:

EXPRESS DIRECTORY

The Citrix Express Directory provides an LDAP-based, organization-wide directory with single keystroke per letter entry and high-speed pruning algorithms. This application makes the directory key on the phone usable by reducing the time to look-up and dial by 75% when compared to using the existing telephone switch directory.

VISUAL VOICEMAIL

Visual Voicemail enables users to see a visual list of their voice messages with the ability to select the most important ones to review, without having to listen to each message in a serial fashion. During message playback, the user can play, pause, rewind, etc. using labeled soft keys rather than using cryptic control codes.



BROADCAST SERVER

Recent weather occurrences, computer virus outbreaks, and the increased focus on homeland security have increased demand to communicate quickly with employees. The Citrix Broadcast Server delivers priority messages such as emergency, IT, and weather alerts in the form of text, graphics and audio messages to the screens and speakers of IP telephones.

ZONE PAGING

The Citrix Zone Paging application enables organizations to leverage their IP telephony systems as a conduit for voice paging. Organizations can now deploy a cost-effective means to deliver emergency alerts, make general broadcast announcements, and ultimately improve overall internal communications with a paging solution that leverages their existing IP telephony investment.



E-MAIL AND PIM SERVICES

In factories, labs and other areas where employees don't have access to PCs or computer terminals, IP telephones can be used to access popular e-mail and PIM applications, such as Microsoft Exchange, including e-mail, calendar, conference room schedules, and contact lists.

APPLICATION TRANSFORMATION

Virtually any existing HTML or XML-based business application can be transformed for interaction on IP telephones using the Citrix Application Gateway and Design Studio. Applications include corporate directories, employee time-clocks, ERP applications, inventory reports, Oracle back-office databases, and more.

APPLICATION MENUS

Application Menus are used to easily build an organized view of multiple business applications available to a user's IP telephones and mobile devices.



About Citrix: Citrix Systems, Inc. (Nasdaq:CTXS) is the global leader in access infrastructure and the most trusted name in secure access. More than 160,000 organizations around the world use the Citrix Access Platform to provide secure, well-managed access to business information wherever it lives – on demand. Citrix customers include 100% of the Fortune 100 companies, 99% of the Fortune 500 and 97% of the Fortune Global 500, as well as hundreds of thousands of smaller businesses and individuals. Based in Fort Lauderdale, Florida, Citrix has offices in 22 countries and approximately 6,200 channel and alliance partners in more than 100 countries.

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